



Aggie Mom University

Club Operations
Recording in Progress!

Please hold all
questions until the
end!

Presented by:

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THREE LEGGED STOOL

Education



- **Traditions**

- Discuss one tradition at each meeting.
- Make reusable table tradition cards to place on meeting tables.
- Attend Midnight Yell, Silver Taps, on campus Muster or local Musters together as a group.
- Learn Yells, War Hymn and Spirit of Aggieland together.

- **Core Values**

- Find ways to show members how your Club's efforts hold true to Texas A&M's Core Values.
 - Excellence
 - Integrity
 - Leadership
 - Loyalty
 - Respect
 - Selfless Service
- Acknowledge individual members who exemplify any of the Core Values. These are members you will want to consider encouraging to be an Officer.
- Consider Core Value awards/certificates at the end of the year, or at Membership Banquet, etc.

- **Speakers**

- If you have an Association account, you can use that to locate available speakers, or a list of speakers can be found on the Federation website at <https://aggiemoms.org/wp-content/uploads/2019/03/SpeakerList-2019.pdf>
- Student Organizations
- Local Former Students who have impacted the community (make sure not to endorse political candidates in any way)

THREE LEGGED STOOL

Serv



Selfless Service is one of the Core Values and what Aggie Moms do!

- Encourage all members to participate in fundraising events:
 - Great way for new Moms to bond
 - Exciting when efforts pay off
 - Meet Moms from all over the United States and beyond
- Goodie Bag/Exam Survival Packs Distribution
- Assisting Aggies or Aggie Moms from local area in a time of crisis
- Food Drive for on campus pantries
- Use committees to encourage new Moms to volunteer without having to feel like they have to be in charge. This prepares them to take charge later.
- Explain Club's volunteer needs often.
- Tell someone if you see a quality or talent that the Club could really benefit from.

THREE LEGGED STOOL

- Make sure to have events shared with Associate Members and family
 - Include Dads when possible as they can also be a great asset
 - Include Members' Aggies for things like Howdy. They are our motivation!
- Crafting nights
- Get to Know Games
- Game Watch Parties
- Dining for Dollars
- Member hosted socials and pool parties
- Fun Competitions
 - Aggie Mom Bingo
 - Hatchet Throwing/Escape Rooms
 - Bowling
- Road Trips
 - Federation Meetings and Dinners
 - District Meetings
 - Family Weekend Boutique
 - Campus Events/Traditions
 - Tailgates
- Ring of Honor Moms
 - Great way to keep moms of Former Students involved



CONFLICT RESOLUTION

6 Steps for Resolving Conflicts



STEP 1.

Begin the Process Calmly approach the person you are having the conflict with, and explain to them that you have a concern that you would like to talk over with them. Let them know that you want their help resolving the problem. Agree to a few ground rules to help you discuss the problem.

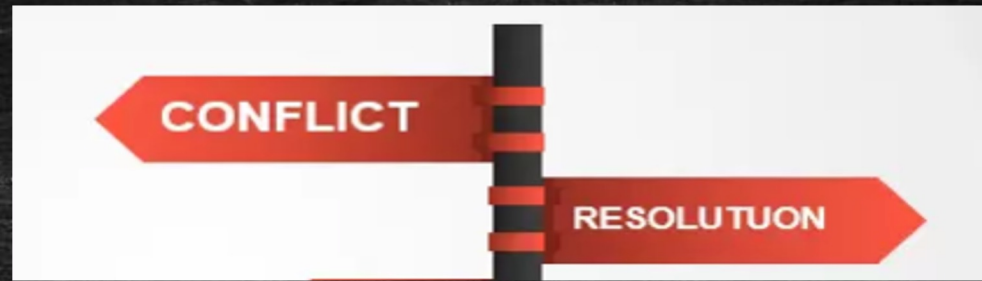
Ground rules may include: Listening politely No interrupting No name calling No physical violence

STEP 2.

Share Your Concern (Facts and Feelings) Share your feelings about the situation with the other person. Tell them why you feel the way that you do. (The other person is actively listening) When finished, politely ask them to tell you, in their own words, what you just said to make certain they understand your point of view. (Repeat back what you said in their own words)

STEP 3.

Listen to the Other Side of the Story (Facts and Feelings) Ask the other person for their view of the situation. Listen carefully to what they have to say. Once they have finished, retell their side of the story, in your own words, to make sure you have a clear understanding of their point of view.



STEP 4.

Clarify the Issues after you have discussed your feelings about the situation, explain what you feel is the cause of the problem, and find out if they agree. If not, ask them what they think the problem is. More than one problem may exist. Agree to try to resolve each problem, one at a time, step by-step.

STEP 5.

Brainstorm and Agree to Solutions Brainstorm possible solutions to help resolve the problem. Each person should feel free to share their thoughts about what may successfully resolve the situation. While brainstorming, remember to practice the ground rules you agreed to in the beginning. When you have finished brainstorming, decide which of the possible solutions will work best for resolving the matter. They may be different for each of you. Keep in mind when agreeing to solutions that each one should be: -something you can do; -something that is not dangerous or harmful in any way; -something that can prevent the problem from happening again.

STEP 6.

Bring Closure to the Situation Once the conflict is resolved, thank the person for their willingness to work with you to solve the problem. If you are not able to resolve the problem, seek the help of an outside party or agree to disagree peacefully.

Refusal Strategies

- 1-Say NO in a firm voice. Do this calmly and clearly. Use expressions such as “No, I’d rather not.”
- 2-Explain Why State your feelings. Tell the other person that the suggested activity or behavior goes against your values or beliefs.
- 3-Offer Alternatives Suggest a safe, healthful activity to do instead of the one offered.
- 4-Stand Your Ground Make it clear that you don’t intend to back down from your position.
- 5-Leave if Necessary If the other person continues to pressure you, or won’t take no for an answer, simply walk away.

Decision Making Process

H (Healthful): Does this choice present any health risks?

E (Ethical) Does this choice reflect what you value?

L (Legal) Does this option violate any local, state or federal laws?

P (People/Member Approval) would your members approve of this choice? Values: are the ideas, beliefs, and attitudes about what is important that help guide the way you live.

Steps to Making a Decision

1. State the situation
2. List the Options
3. Weigh the possible outcomes
4. Consider Values
5. Make a decision and act on it
6. Evaluate the decision



The Federation Board will
be rolling out new
procedures for
Club Concerns
this Spring.
Be sure to check
aggiemoms.org
for more information to
help lead your Clubs well!



ADVICE TO STAY ORGANIZED AS A PRESIDENT.

- A. Have a President's Planning Day. Share your vision and make sure your Bylaws are read and that you can also present, discuss and approve Standing Rules to be adopted by the Board.
- B. Committees are a way to allow other Moms to learn and be involved, while also taking the load off of you.
- C. Establish standing rules. Make sure you have 10 Standing rules that will help you accomplish your job as President. Meet your past Board Members to help you establish them. Take the current standing rules in consideration to be used as a slate for your own standing rules.
- Standing rules serve as a guide and become a valuable tool for efficiently transacting the business of the association.
 - Good written standing rules ensure the orderly transfer of duties from one administration to the next.
 - Ask your board members to create a board monthly report to keep up with monthly duties to be able follow up next year.

Examples of general membership standing rules would be, **“Any member wishing to speak, make a motion, or debate shall first be recognized by the chair.”** Standing rules should be in an order that is comfortable for the unit.

Recording will now be
turned off

Questions?

Visit

*aggiemoms.org/Club
Resources/Aggie Mom
University*

for all upcoming classes
and Class Library!
